

# SteadyBackup Datasheet

## BACKUP YOUR FILES ONLINE TO OUR HIGH CLASS DATA CENTER - YOUR KEY TO CONTINUOUS DATA PROTECTION

SteadyBackup from NTT Europe Online is a fully automated backup service to protect your important data against any form of loss. The SteadyBackup manager securely transfers your files to our secure data centre via an encrypted internet connection. If any of your files get corrupted or lost, they can be restored within a matter of minutes via our free of charge backup & restore client software or directly via the web interface from anywhere in the world.



### Top Features SteadyBackup

- Fully automatic, secure and easy to use offsite data backup without invest in new hardware
- 100% safe against system crashes, theft, fire, water damage & other incidents
- Very flexible and scalable - it will grow with your business needs
- Backup multiple PCs and servers to just one SteadyBackup account
- No time consuming handling of backup media

### How does SteadyBackup work?

Setting up your personal "internet vault" is quick and easy:

- 1** Visit our SteadyBackup website at <http://www.steadybackup.co.uk> register for the service and choose the size of backup storage you like. Your personal copy of the SteadyBackup manager will then be downloaded to you computer automatically
- 2** Install this client software on your system and enter the secure login and password you have received in your personal welcome e-mail
- 3** Select the files you want to backup and start process – Done

### What are the advantages of SteadyBackup?

#### Backup and forget!

SteadyBackup gives you **Continuous Data Protection** without having to think about it! Once you have set up your backup profiles and schedules you can forget about your backup. SteadyBackup automatically secures your data offsite in our high class data center.

#### No tapes, DVDs or other media needed

With SteadyBackup you do not need to manage any backup media. No need to change tapes daily, no need to store DVDs offsite in safe places.

#### Low cost, best protection

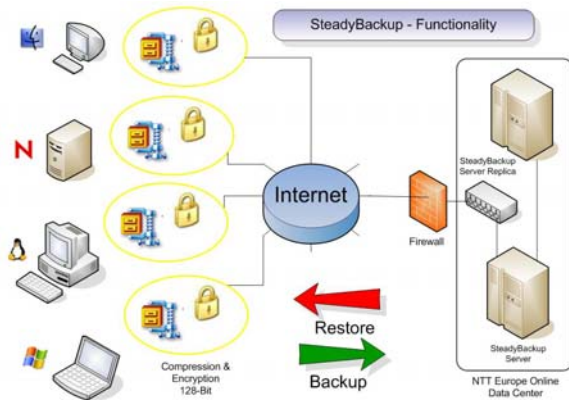
SteadyBackup offers complete protection to your business data at the best value for money currently available on the market.

#### Secure data storage, multiple levels of protection

Data is 128-bit encrypted and compressed before being uploaded and stored on the offsite Backup Server. By having offsite copies, your business data is thus be protected from fires, natural disasters, water damage, theft, etc. Only you, as the owner of the data, are able to decrypt the files with your personal password.

## More reliable and faster backups

SteadyBackup comes with a flexible backup scheduler. You can easily implement the desired backup policies. Moreover, it can backup open files, e.g. **Microsoft Outlook mailboxes** can still be backed up while you are working with your emails. Furthermore, backup of larger files can be completed in much shorter timeframe with the **In-File Delta option**, which minimizes data transfer by uploading only the modified data blocks of your files.



## Simple, smart restore from anywhere at anytime

The web interface allows you to restore your backup files from anywhere at anytime. Moreover, SteadyBackup provides flexible retention policy settings which allow you to restore "Snapshots" of your data sets as of a particular point in time to recover an older version of a file.

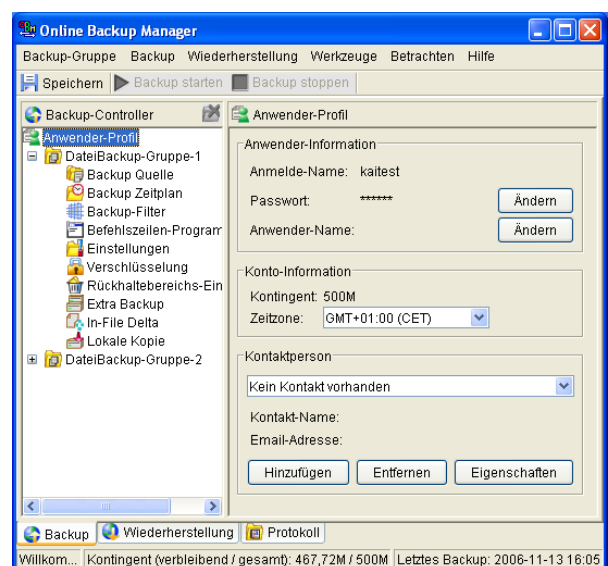
## Professional technical support

NTT Europe Online provides extensive and high quality support on product related queries and issues. Queries are responded in no longer than 24 hours and typically well within a few hours.

## Features of SteadyBackup

- Easy Backup of Important personal settings, e.g. Desktop, Favorites, My Documents and History etc, Outlook (i.e. \*.pst, \*.dbx and \*.wab), Other common files (e.g. \*.doc, \*.xls) and Windows System State
- Customizable backup schedule allows backup to be scheduled at any time
- "SnapShot" Functionality - Keep an unlimited number of versions of the same file and go back in time when restoring (**Continuous Data Protection**)

- Increment backup strategy ensures that only new or updated files (or changes with last backup file) are sent to backup server
- Advanced compression mode saves backup time and disk space, e.g. backup approx. 6GB of local data on a 2GB backup account
- In-File Delta backup (backup only the changed parts within large single files, e.g. outlook.pst)
- Backup of files while the application is running, like outlook.pst (Windows XP & 2003 only, Volume Shadow Copy service is used)
- Select files which should be backed up easily by using backup filter, e.g. selecting all \*.doc and \*.xls in your computer in a single operation
- Online configuration and restoration of backup files through web portal and a web browser at anytime and anywhere
- Backup report will be delivered to user automatically via email when each backup job is completed
- Include any PC system connected to the internet in your backup system (e.g. HomeOffice)
- Runs on Windows, Mac OS X, Linux, NetWare, Unix and all other platforms supporting Java2 Virtual Machine
- Support of backing up of Windows NTFS access privileges, Linux access privilege and mode, Mac OS X metadata and resource forks



## Security Features of SteadyBackup

- Truly secured with 128-bit encryption done on client device before moving to the backup server
- 128-bit point-to-point SSL communication between server and client – 100% secure encryption of your data – all data can only be read with your private password
- Choice of different encryption algorithms, e.g. Twofish, Triple DES, Advanced Encryption Standard (AES)
- Choice of different encryption modes, e.g. Electronic Cook Book (ECB) and Cipher Block Chaining (CBC)
- Support any HTTP/HTTPS Proxy and Socks v4/v5 firewall
- Each backup user can restrict online access to his files to his pre-defined list of IP addresses – no unauthorized access possible
- Protection of Privacy fulfils all government regulations
- 24 X 7 proactive monitoring at NTT Com's world-class data centre
- Use NTT Com global IP network to guarantee performance and offer extra data protection for global communication
- Daily backup files validation on backup server ensures backups are 100% valid and fully restorable when needed.

System Requirements	Available Languages
<p><b>Operating System:</b></p> <p> Windows 95/98/ME/NT/2000/XP/2003/Vista</p> <p> Linux Kernel 2.2 or higher (e.g. Redhat Linux 6.x or higher)</p> <p> Solaris 2.x or higher</p> <p> Mac OS X</p> <p> Netware 5.1 or higher</p> <p>And all platforms supporting Java2 Runtime 1.3.1 or higher</p> <p><b>Memory:</b> 128MB (minimal), 256MB (recommended)</p> <p><b>Free Hardisk Space:</b> 100MB</p> <p><b>Network Protocol:</b> TCP/IP (HTTP/HTTPS)</p>	<p>German, English, French,</p> <p>Spanish, Italian, Greek, Japanese</p>

# SteadyBackup - Your Key to Continuous Data Protection

## About NTT Europe Online

NTT Europe Online is a wholly owned subsidiary of NTT Communications (NTT Com), which provides complementary global network access reaching over 200 countries worldwide. NTT Europe Online is one of the world's largest operators of Web sites for businesses and a leading provider of global IP solutions. The company offers businesses a broad range of Internet services, including Web hosting, high-end dedicated access and managed service offerings. Verio supports its operations with highly reliable and scalable global infrastructure and systems including the NTT Communications Global IP Network, and provides business technology solutions to customers in more than 170 countries. The combination of NTT Europe Online and NTT Com offers services to meet the growing and diverse needs of all businesses, including small to medium businesses, large global enterprises and multi-national corporations.